# PELAGIC and OMNICONVERT

- +4.82% increase in Conversion Rate and
- +1.93% increase in Revenue/user

achieved by optimizing the PDP layout and introducing a sticky CTA bar

**INDUSTRY** 

APPAREL / OUTDOOR GEAR



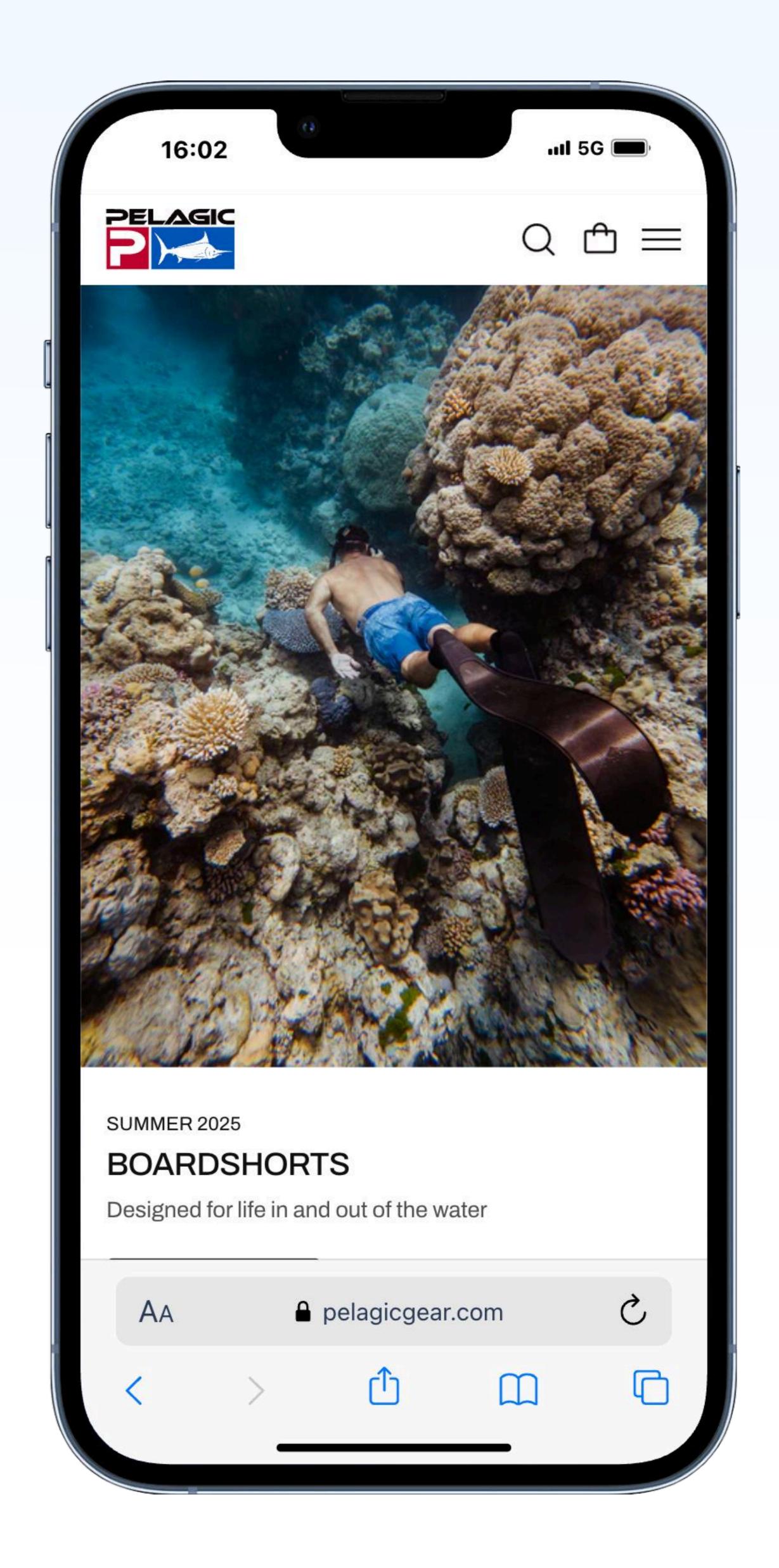


#### **ABOUT PELAGIC**

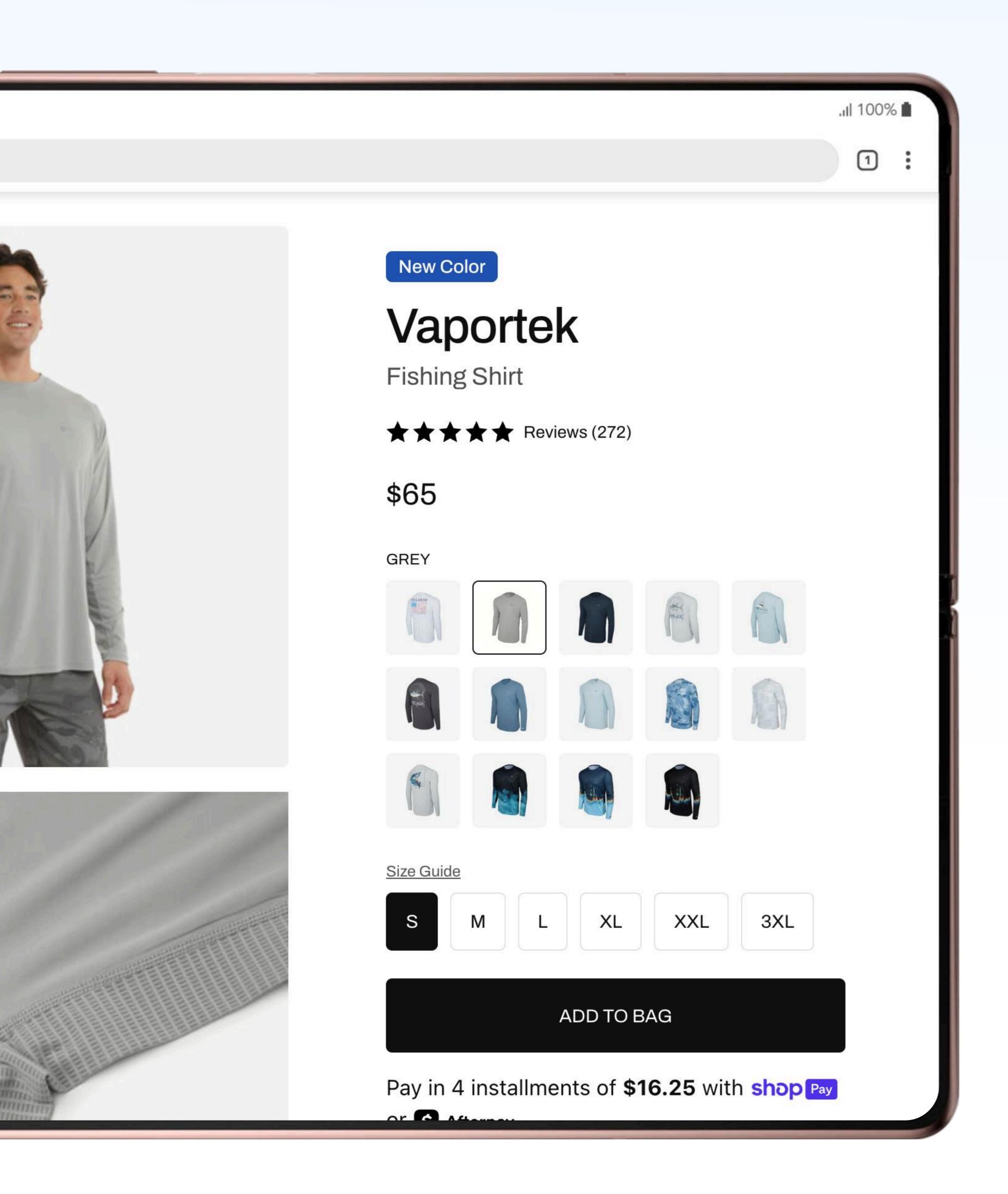
For over 20 years, PELAGIC has provided the dedicated waterman with the best technical apparel, premium polarized optics, and ocean-inspired gear.

Founded in 2002 off the coast of Southern California, PELAGIC was inspired by a love for the offshore lifestyle and the need for products that professional captains, mates, deckhands, and waterman could rely on.

PELAGIC has used years of feedback from top captains and mates from the oceans around the world to provide ultimate performance.







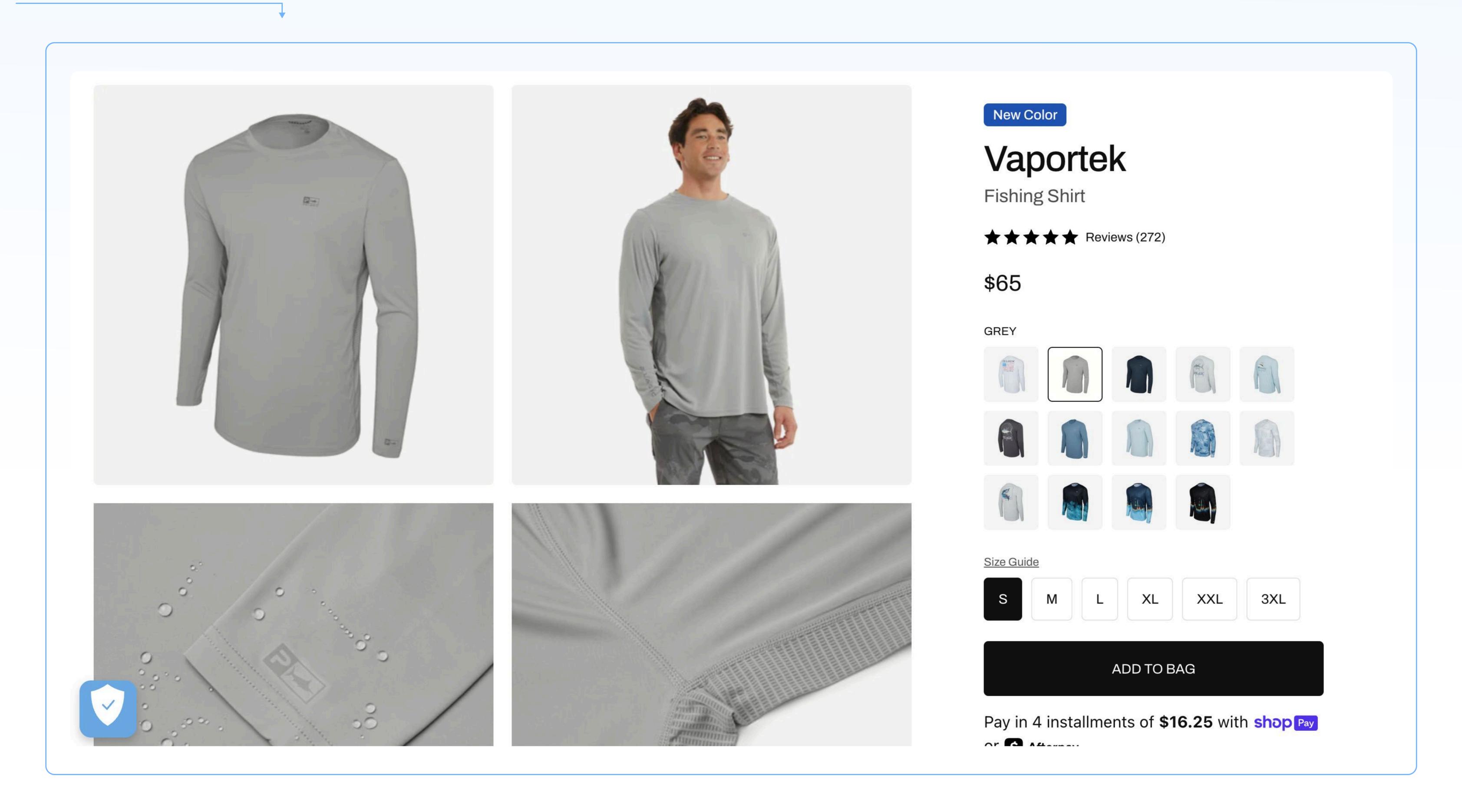
# THE CHALLENGE

PELAGIC's Product Detail Pages (PDPs) play a pivotal role in driving conversions. However, user behavior indicated that the existing layout - particularly in the top area of the PDP - could be creating friction during the decision-making process.

The challenge was to improve clarity and hierarchy in the product presentation, without disrupting brand aesthetics or overhauling the entire page. Key elements like product options and the Add to Cart button needed to become more accessible, while also encouraging scroll depth and engagement.

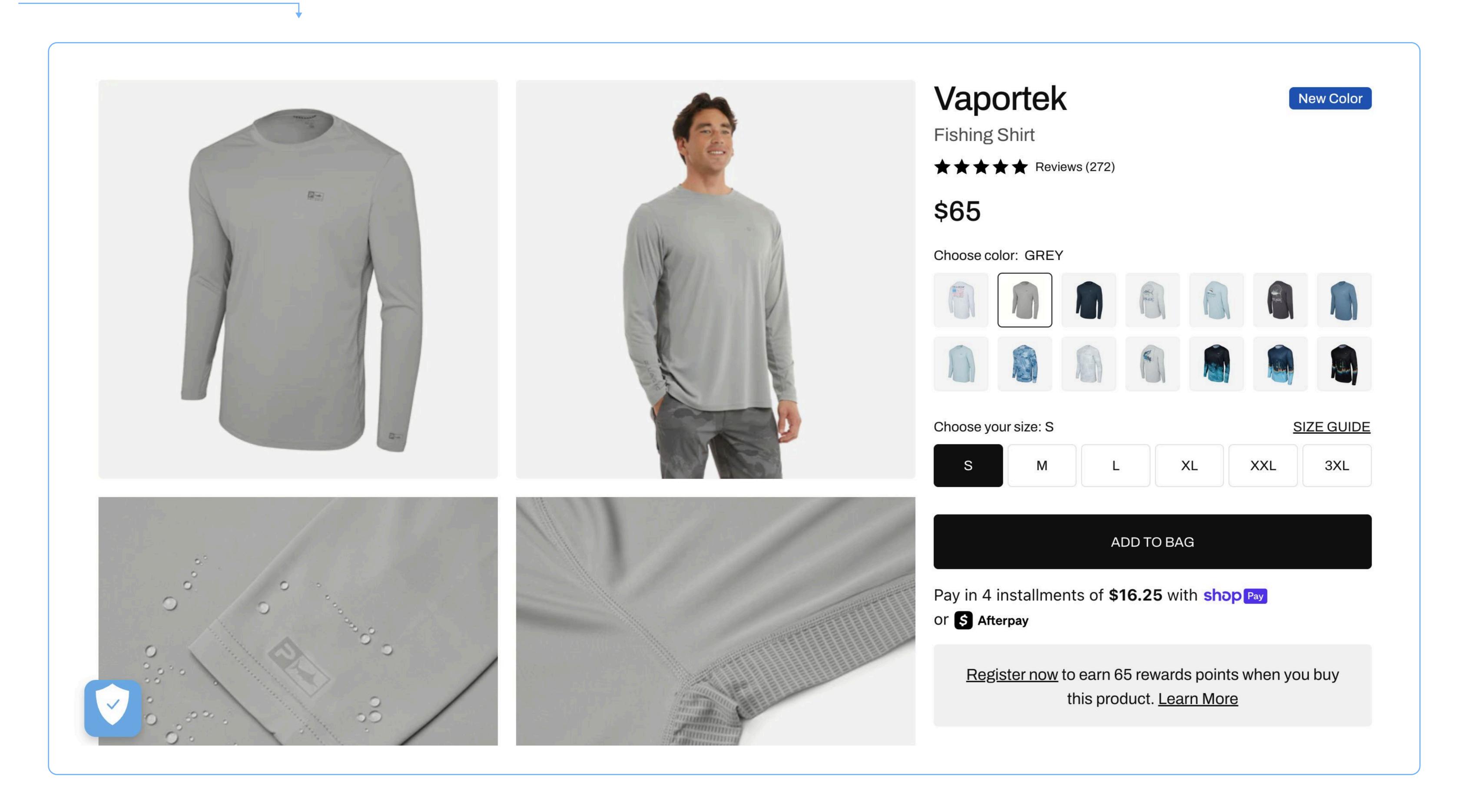


#### **CONTROL DESKTOP**



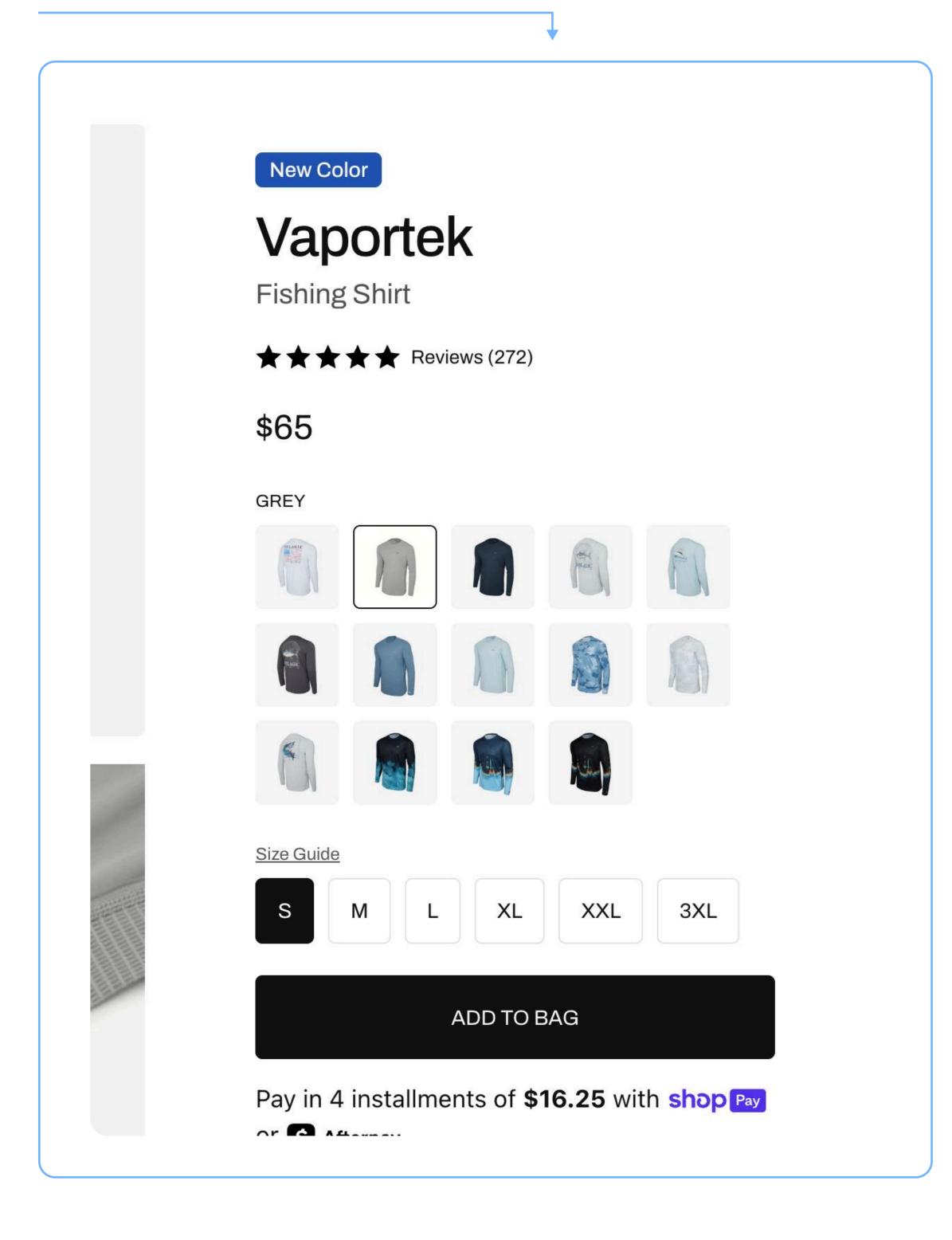


#### **VARIATION DESKTOP**

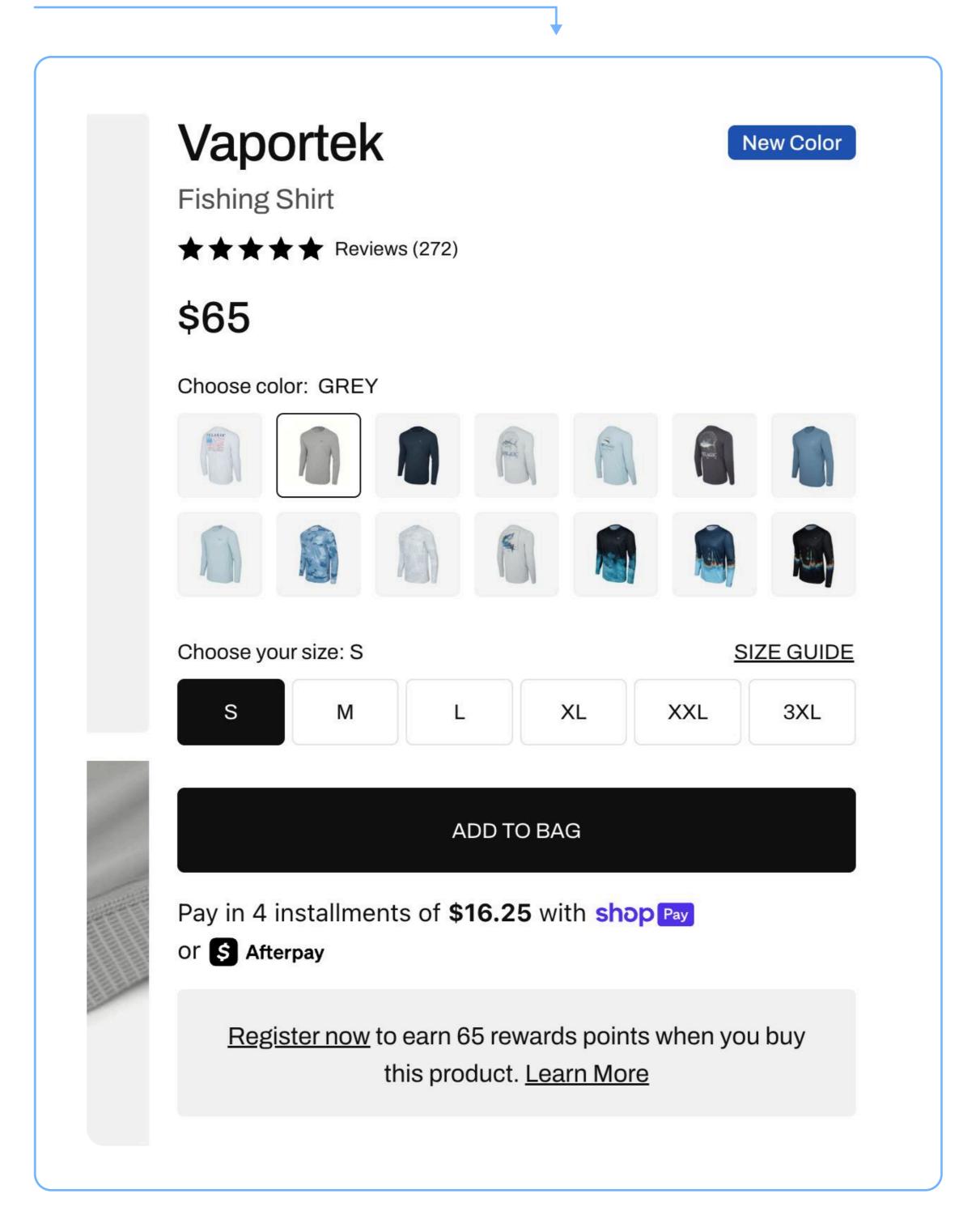




#### **CONTROL DESKTOP**



#### **VARIATION DESKTOP**



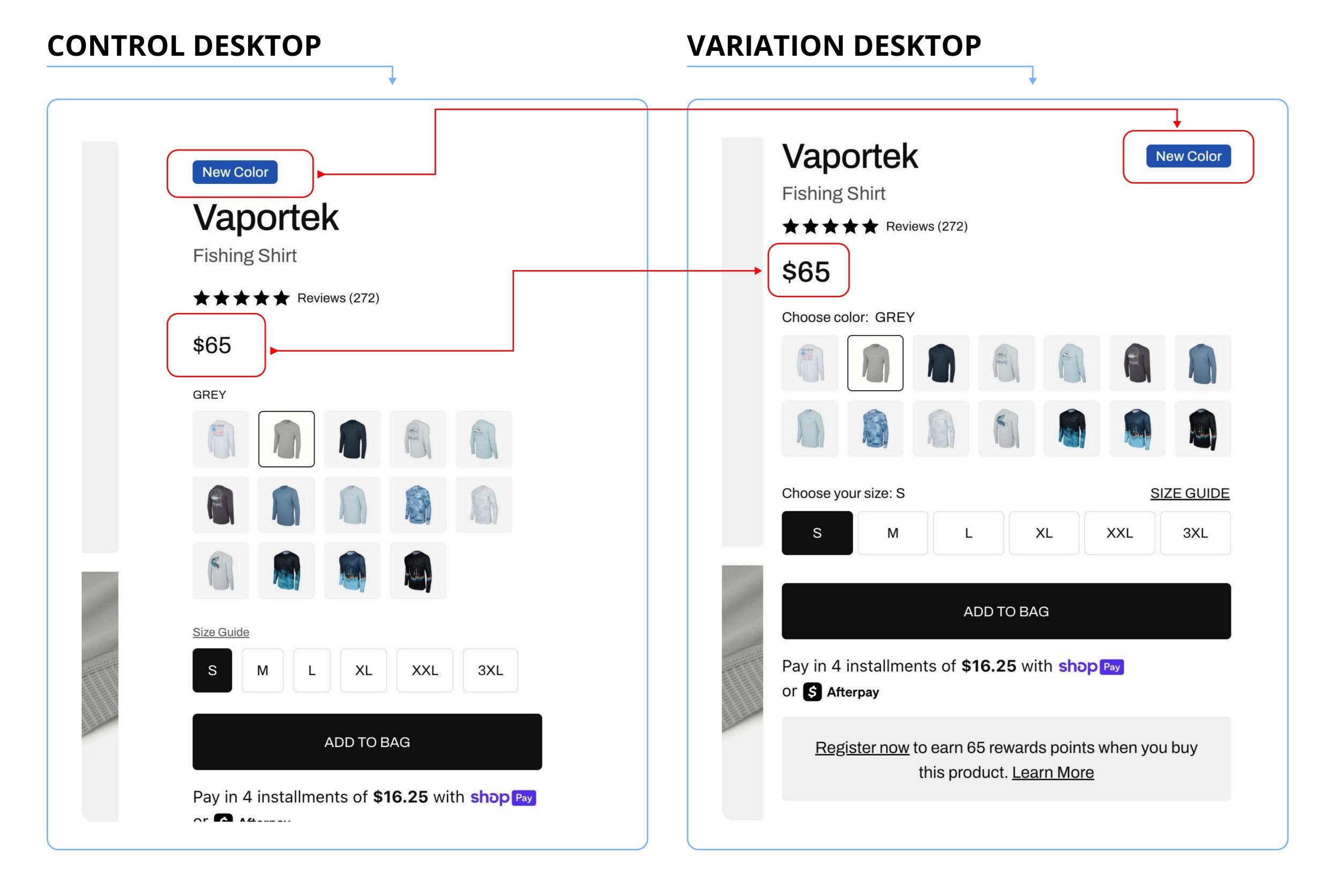
The first step was reducing the side padding in the top section of the page to ensure that both the installment messaging and loyalty copy appeared above the fold on standard laptop screens.

Displaying this information early

Displaying this information early helps users quickly understand available payment options and brand benefits, which can reduce hesitation and build trust.

This adjustment also allowed more color options to fit on a single row without decreasing the size of the color swatches - making the selection process more intuitive while preserving visual clarity.

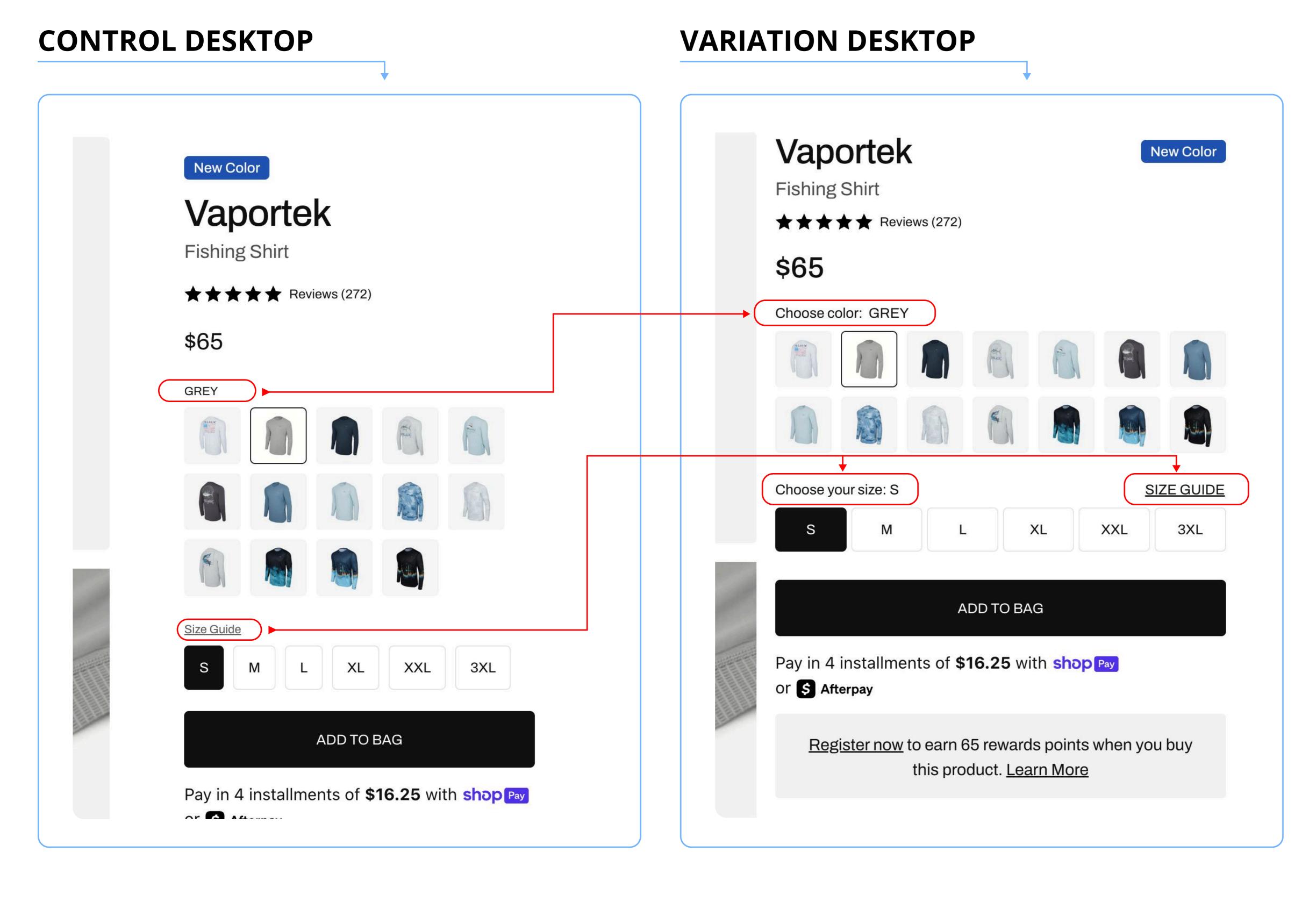




The badge retained its original design (font, color, and rounded corners) to maintain brand consistency, but was repositioned to the top-right corner. This created additional vertical space and brought key product details higher up the page, helping users absorb important information faster.

We visually emphasized the main price to make it stand out as a focal point - ensuring that users scanning the page could immediately identify the cost without extra effort.



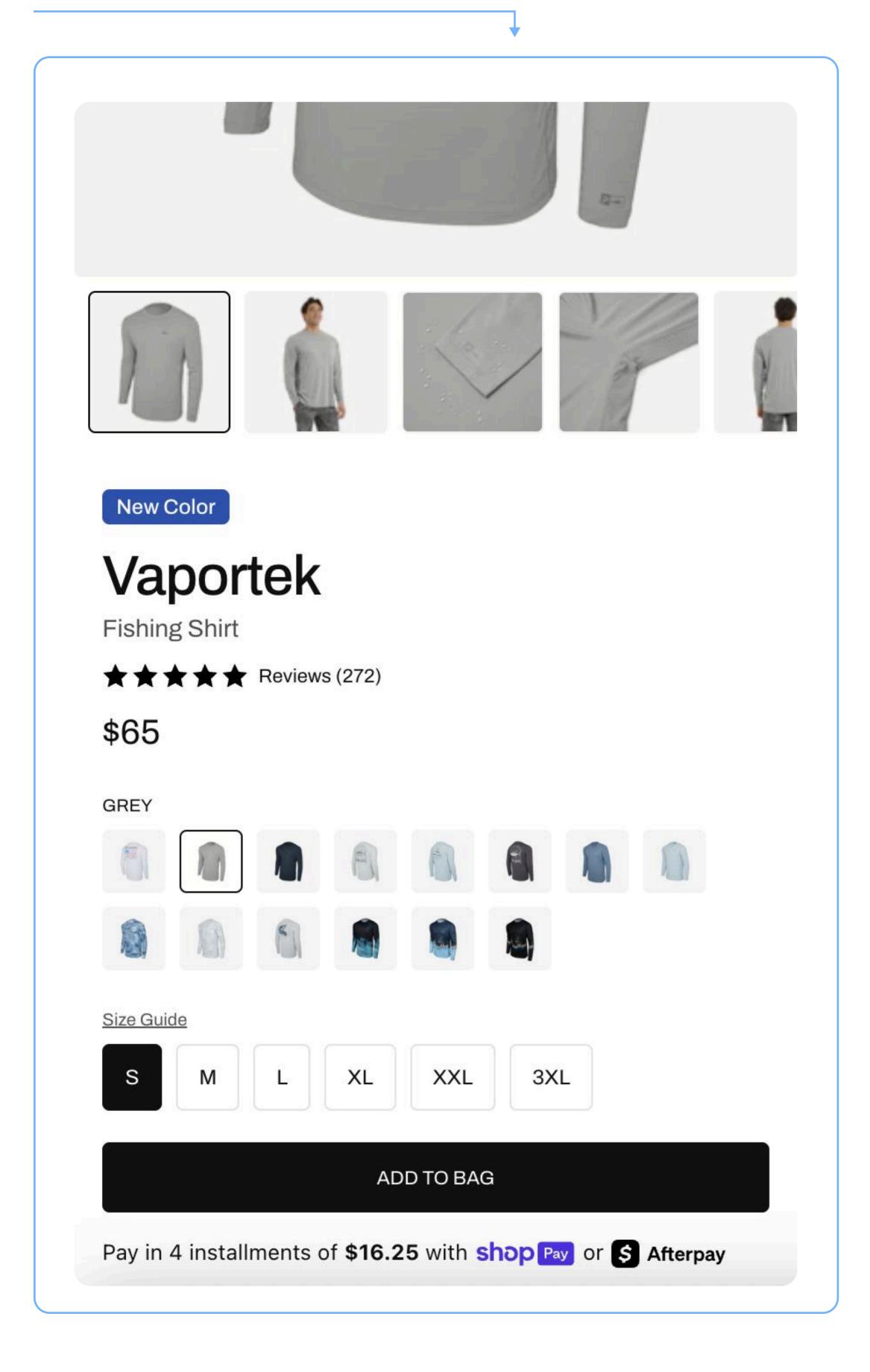


To further reduce friction, we added "Choose color" and "Choose size" prompts above the variant selectors. This small nudge helps orient users and clarifies next steps in the buying process, particularly for first-time visitors or mobile users.

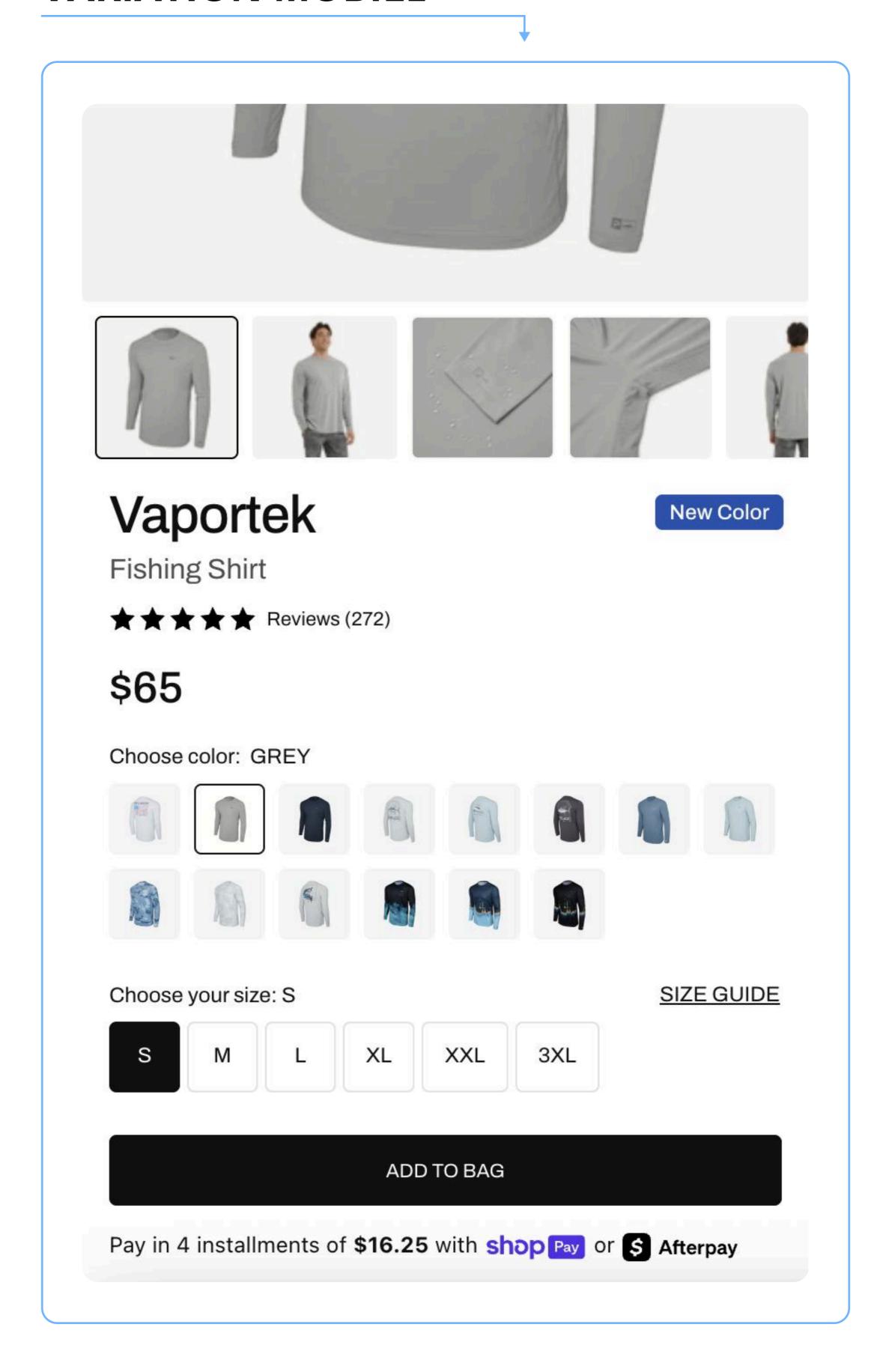
Lastly, the size guide was made more visible and moved to the right side of the screen. This change was aimed at decreasing the return rate by encouraging more users to consult the sizing information before making a purchase, ultimately improving satisfaction and reducing operational costs.



#### **CONTROL MOBILE**



#### **VARIATION MOBILE**

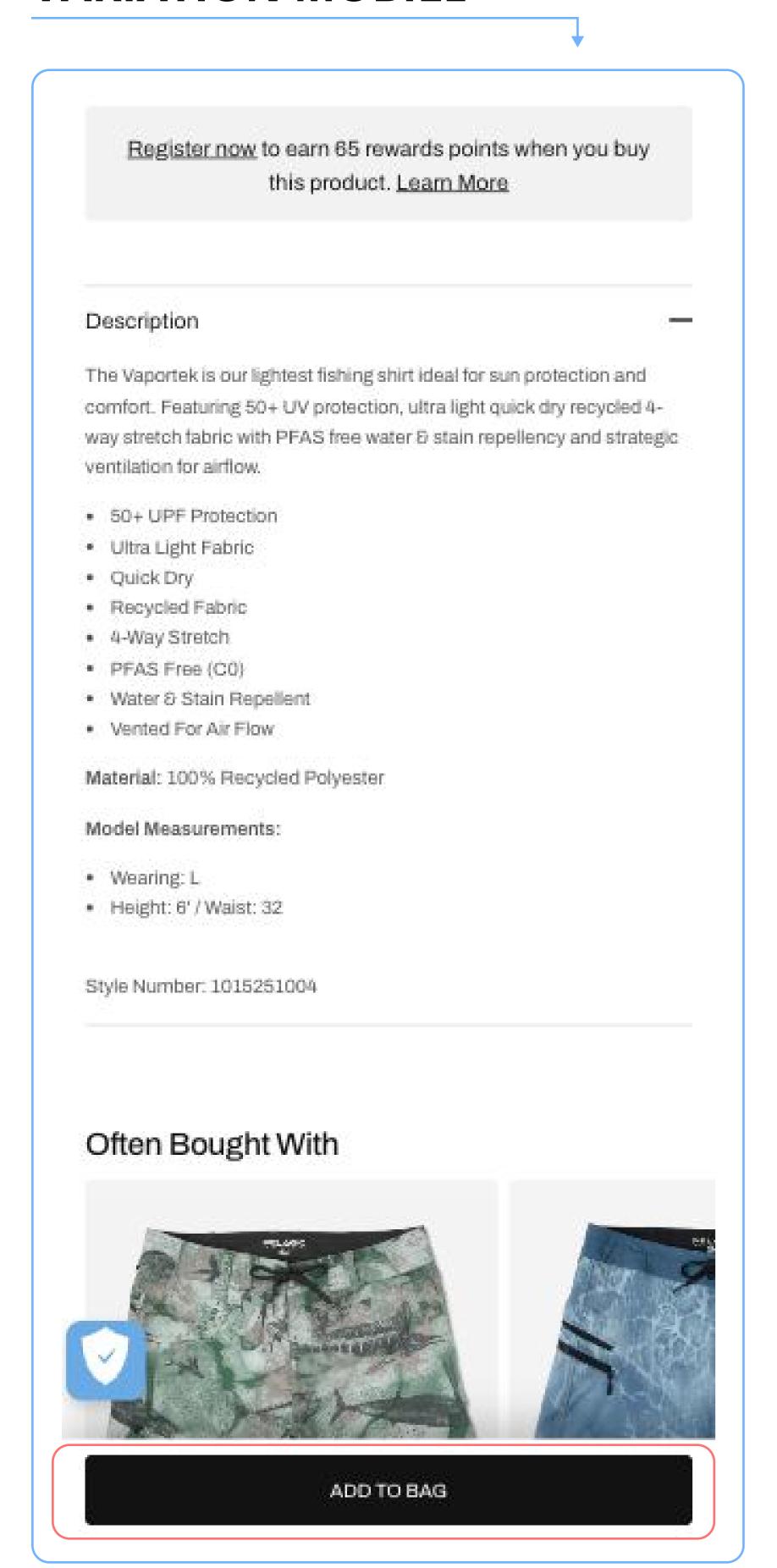


For mobile, we implemented most of the same improvements as on desktop - optimizing layout, repositioning key elements, and clarifying variant selectors. Additionally, we increased the size of the color swatches to enhance tapability and reduce user frustration.

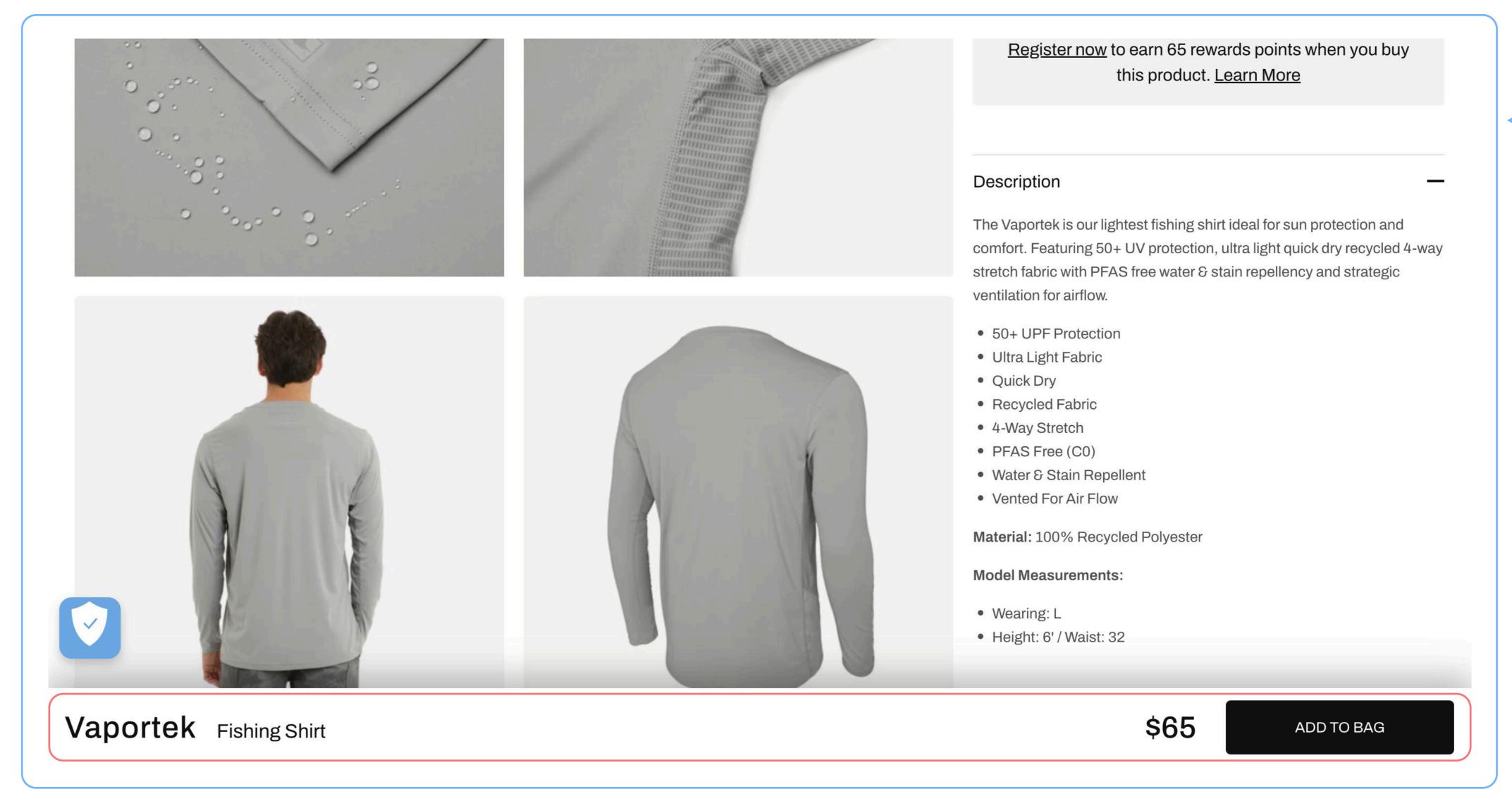
On smaller screens, precision can be a challenge, and insufficiently sized interactive elements often lead to misclicks or drop-offs. By enlarging the color cassettes, we made it easier for users to confidently select their preferred variant, improving the overall shopping experience and reducing friction at a critical stage in the purchase journey.



#### **VARIATION MOBILE**



We added a sticky "Add to Bag" bar on both desktop and mobile, which appears after users scroll past the main CTA. This keeps the purchase action accessible at all times, reducing friction and encouraging quicker decisions - especially on mobile, where screen space is limited.

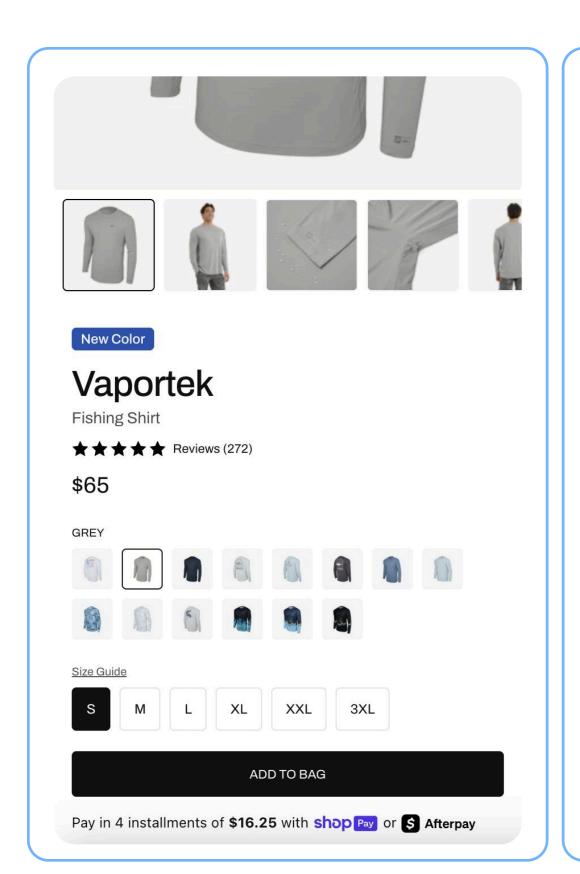


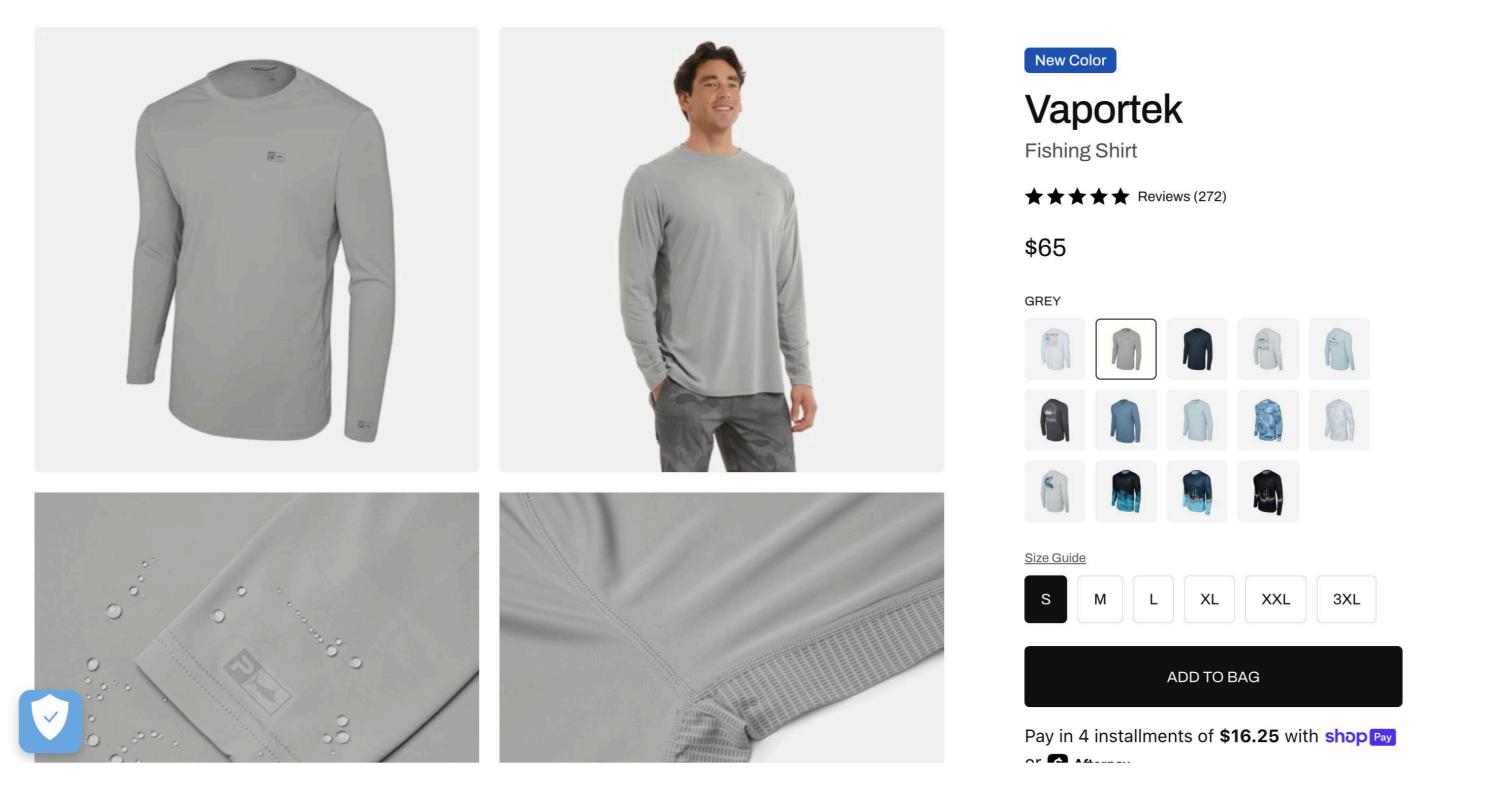
# VARIATION DESKTOP



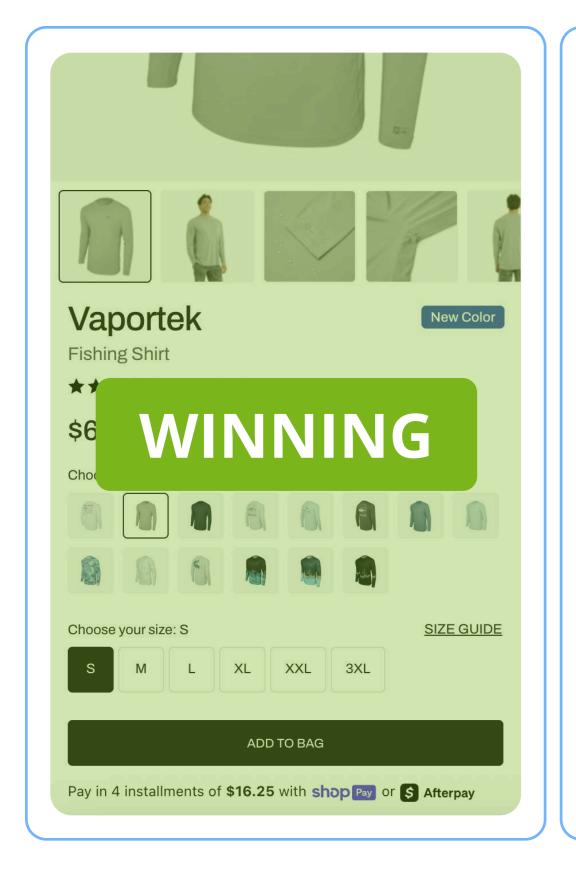
# THE RESULTS

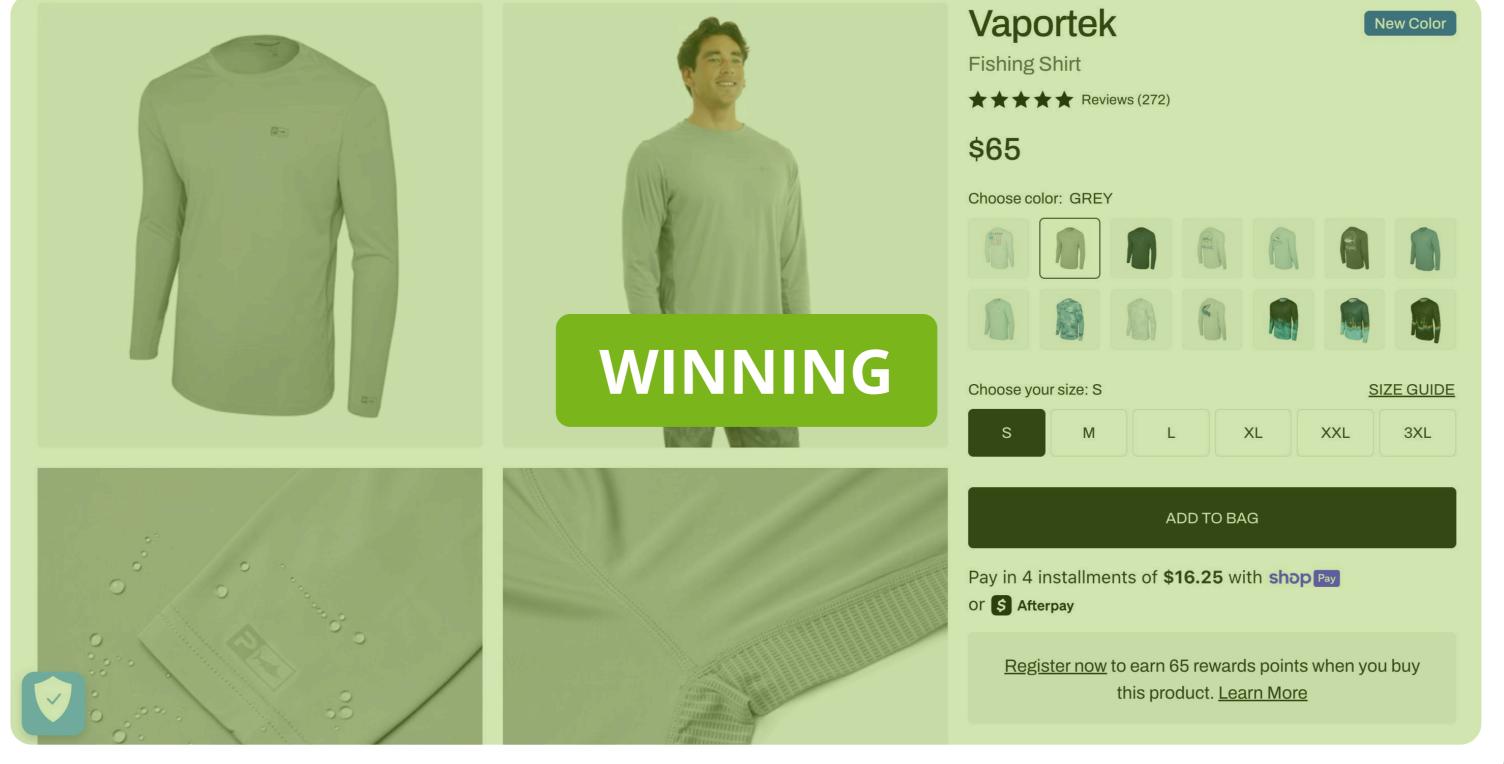
#### CONTROL





#### **VARIATION**





- +4.82% increase in Conversion Rate and
- +1.93% increase in Revenue/user



## CONCLUSIONS



This experiment demonstrated how thoughtful PDP restructuring can improve eCommerce performance - even without major content or copy changes. By improving information hierarchy, guidance, and CTA accessibility, we created a more seamless path to conversion.

"Omniconvert helped us spot low-effort, high-impact design variations. These types of design details are so minimal that they are easy to overlook or write off, but the results showed just how powerful even the smallest changes can be."

**Eugene Lai - Sr. Director of Ecom & Digital**PELAGIC





Need help with the entire CRO process, from research to final results? Look no further - we've got your back!

# Schedule a call with us, and together we'll reduce guesswork and achieve great results.

**Book a Call Here** 

